SWOT ANALYSIS TEMPLATE

Begin assessing your company's external situation by taking a quick pulse of your opportunities and threats. To do so, investigate the various areas listed here to get more specific about what's happening in your operating environment. This format ensures that you're looking at your strengths and weaknesses holistically. As you work through the worksheet, be sure to capture all your thoughts by writing them down.

| INTERNAL | | EXTERNAL | |
|------------|--|---------------|---|
| Strengths | Capabilities: Human Capital Organizational Capital Knowledge Capital Resources: Physical Resources Physical Resources Intangible Resources Processes: Operational Processes | Opportunities | Operating Environment: Political/legal Environment Social Technological Industry: New competitors Substitute products Power of suppliers Power of buyers |
| Weaknesses | Customer management Processes Relationship management Processes Innovation Processes Other: Technology management Communication Productivity Current Customers: Customer mix Satisfaction Loyalty Strength of your value chain Strength of your value prop | Threats | Competitive rivalry Market: Growing, shrinking Size of markets New markets Competitors: Who they are Strengths, weaknesses Strategies Objectives |





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| | OPPORTUNITIES | THREATS |
|------------|---------------|---------|
| STRENGTHS | | |
| WEAKNESSES | | |



